



719-589-5140

www.gojade.org/fiber



EXCITING NEWS!

Jade Communications, an internet service provider in Alamosa, CO, will be constructing a fiber optic network in Conejos Canyon this year to include the following communities/subdivisions: Conejos, Paisaje, Mogote, Fox Creek, Bear Creek, Ponderosa and Hocra. We are so excited to bring high-speed internet service to Conejos Canyon!

FAQs:

1) What does this mean for me?

Fiber means the fastest internet connection ever. Fiber optics allow for lightning fast streaming, gaming, and surfing while allowing residents to work from home. Sign up TODAY at www.gojade.org/fiber. Fiber is the future, and it is here! Also, keep up to do on project by following us on Facebook.

2) How do I sign up?

To sign up, please order service at www.gojade.org/fiber. You can also visit us in person at our storefront, 129 Santa Fe Ave, Alamosa, CO 81101. The *quicker* you order your service, the *faster* we can get you connected! We don't start billing until services are connected.

3) How much does fiber cost?

It is *free* to install at your home/business. There are no contracts, no hidden fees, and no data caps. Our prices are as follows:

Residential

25 Mbps down / 25 Mbps up
\$39.99/month

50 Mbps down / 50 Mbps up
\$49.99/month

100 Mbps down / 100 Mbps up
\$79.99/month

1 Gbps down / 1 Gbps up
\$124.99/month

Commercial

25 Mbps down / 25 Mbps up
\$49.99/month

50 Mbps down / 50 Mbps up
\$59.99/month

100 Mbps down / 100 Mbps up
\$89.99/month

1 Gbps down / 1 Gbps up
\$499.99/month

4) Does Jade provide phone service?

Yes! Jade provides telephone service. It is \$19.99/month and includes unlimited long distance in the continental US, caller ID, voicemail, etc. We can port your existing number from your current carrier, keeping the same phone number.

5) When will the fiber be available at my home or business?

Due to the immense size of this project, it may take a while to arrive at your home/business. We have a two year timeline to finish the entire scope of the project. We hope to plow fiber as quickly as possible, but the following is our project timeline:

Conejos – Fall 2018

Bear Creek – May 2019

Mogote – Fall 2018

Sheep Creek – July 2019

Fox Creek – Fall 2018

Ponderosa – October 2019

Hocra – April 2020

Again, it is our goal to arrive at your community as quickly as possible!

6) I know that fiber is coming my way, but not for a year. What do I do with my satellite contract?

Since we want to provide your home/business fiber, please do not sign a long-term contract on your existing service provider. If you can, please go month-to-month with your service provider, so when our fiber is available in your subdivision, we can connect you.

7) I live in the Conejos Canyon on a seasonal basis. Does Jade have seasonal rates? How does billing work?

Yes! When you are in the canyon for season, you pay the full internet price. To put your account on vacation, simply call us and we can put your internet/phone on vacation mode for \$9.99/month/service. When you return to the canyon, simply call us and we can re-active services immediately.

8) How does Jade install fiber at my home/business?

To install fiber optics, a few things need to happen: 1) we bury the fiber to your home/business from the mainline fiber, 2) we install an ONT (optical network terminal) on the outside of your home, 3) we run inside wiring from the ONT, setup a backup battery unit, and plug in your router. Boom! You're connected to the fastest internet in Colorado.

9) I need Wi-Fi in my home/business. Does Jade offer routers?

Yes! We offer rental routers for \$4.99/month. If you have one, we can certainly use that, too.

10) Does Jade offer TV service?

Yes! Jade is proud to offer JadeTV! It is \$24.99/month and has all 11 local channels from Denver (ABC, CW, CBS, PBS, NBC, Unimas, Channel20, Telemundo, FOX, Univision, & Estrella) in 1080i HD.

Looking for other channels, such as ESPN, HGTV, TBS, Hallmark, HBO? We recommend using a product called SlingTV. It is a la carte TV service for \$20/month and has a ton of national channels!

Together, JadeTV and Sling provide you with all the channels, at a fraction of the cost of satellite TV. Both Sling & JadeTV are delivered via the fiber optic line.